What We Back Up
and Restore for Jira

Rewind Backups for Jira is a no-code, automated daily backup and data recovery solution which provides full comprehensive coverage for your Jira data, including Jira Software, Jira Service Management, and Jira Work Mangement.

Rewind supports both account and item-level restores so that you can recover from disasters and mistakes in a few clicks.

Jira Software

AICPA
SOC
aicpa.org/soc4so
SOC for Service Organizations | Service Organizations

Here's What We Back Up

Projects (and more*)

Boards

Issues (and more*)

Issue Attachments

Epics

Sprints

Dashboards

Filters

Requests

Request Types

Request Types Groups

Service Desks

Service Desks (as Projects)

Service Desk Queues

Queues

Organizations

Tickets (as Issues)

Screens (and more*)

Workflows (and more*)

Permission Schemes

Notification Schemes

Get automatic daily backups & unlimited cloud storage

Automate your daily backups and initiate an extra backup as many times as you need. Get calendar access to all of your backups through the Rewind Vault for easy restores. All of the backups are stored on Rewind's secure and redundant cloud with unlimited cloud stage and 365 days retention, without any additional cost to you.

Restore your account in a few clicks

Rewind makes data recovery fast and easy. You can restore your whole Jira instance or any item of your choice in a few clicks and recover from any disaster or mistake.

To recover your Jira instance, all you need to do is log in to your Rewind account, choose a date when everything worked, and click restore. This ensures you get back to business fast in case of a site-wide problem or a disaster. You can restore any item by choosing the item backup on Rewind Vault, choosing a date and clicking restore.

No submitting tickets, coding, or lost productivity.

Any questions?

If you have a question on the backup coverage, product features, or need support with the process please contact us at sales@rewind.com.

Items we backup and restore

Backups are only useful if they can be restored quickly when needed. Rewind Backups for Jira provides automatic, on-demand restores for your Jira instance. With Rewind Backups for Jira, Jira Service Management, and Jira Work Management, you can restore your whole Jira instance (advanced restores) or an item of your choice (item-level restores) in just a few clicks through Rewind's on-demand portal.

Item	Backups	Account-Level Restores	Item-Level Restores
Project	●	●	●
Project Avatars	●	●	Yes (when restoring projects)
Project Components	●	●	Yes (when restoring projects)
Project Categories	●	●	Yes (when restoring projects)
Project Features	●	●	Yes (when restoring projects)
Project Properties	●	●	Yes (when restoring projects)
Project Property Keys	●	●	Yes (when restoring projects)
Project Roles	●	●	Yes (when restoring projects)
Project Versions	●	●	Yes (when restoring projects)
Boards	●	●	●
Issues	●	●	●
Issue Attachments	●	●	Yes (when restoring issues)
Issue Comments	●	●	Yes (when restoring issues)
Issue Fields	●	●	Yes (when restoring issues)
Issue Field Configurations	●	●	●
Issue Field Configuration Schemes	●	●	●
Issue Links	●	●	Yes (when restoring issues)

Issue Link Types	🟢	🟢	Yes (when restoring issues)
Issue Priorities	🟢	🟢	Yes (when restoring issues)
Issue Properties	🟢	🟢	Yes (when restoring issues)
Issue Property Keys	🟢	🔴	🔴
Issue Remote Links	🟢	🔴	🔴
Issue Resolutions	🟢	🔴	🔴
Issue Security Schemes	🟢	🔴	🔴
Issue Types	🟢	🟢	Yes (when restoring issues)
Issue Type Schemes	🟢	🟢	🔴
Issue Type Screen Schemes	🟢	🔴	🔴
Issue Votes	🟢	🔴	🔴
Issue Watchers	🟢	🟢	Yes (when restoring issues)
Issue Worklogs	🟢	🟢	Yes (when restoring issues)
Epics	🟢	🟢	🟢
Sprints	🟢	🟢	🔴
Dashboards	🟢	🔴	🔴
Filters	🟢	🟢	🟢
Requests	🟢	🔴	🔴
Request Feedback (JSM)	🟢	🔴	🔴
Request SLA (JSM)	🟢	🔴	🔴
Request Types (JSM)	🟢	🔴	🔴
Request Type Groups (JSM)	🟢	🔴	🔴
Service Desks (as Projects)	🟢	🟢	🟢

Service Desk (Project) Queues	🟢	🔴	🔴
Queues	🟢	🔴	🔴
Screens	🟢	🔴	🔴
Screen Tabs	🟢	🔴	🔴
Screen Tab Fields	🟢	🔴	🔴
Screen Schemes	🟢	🔴	🔴
Workflows	🟢	🟢	🔴
Workflow Transition Rules	🟢	🔴	🔴
Workflow Schemes	🟢	🔴	🔴
Workflow Scheme Project Associations	🟢	🔴	🔴
Workflow Scheme Drafts	🟢	🔴	🔴
Workflow Transition Properties	🟢	🔴	🔴
Permission Schemes	🟢	🔴	🔴
Notification Schemes	🟢	🔴	🔴
Status	🟢	🔴	🔴
Tickets (as Issues)	🟢	🟢	🟢
Organizations (JSM)	🟢	🔴	🔴
Users	🔴	🔴	🔴
Groups	🔴	🔴	🔴
Automations/Rules*	🔴	🔴	🔴
Triggers*	🔴	🔴	🔴
Conditions*	🔴	🔴	🔴

Actions*	●	●	●
Advanced Roadmaps*	●	●	●
Form*	●	●	●
Portal	●	●	●
Portal Group	●	●	●

* Please note that Rewind is unable to back up these items due to Jira's API limitations.

Interested in Backups for Jira?

Reach out to sales@rewind.com to learn more or book a demo.
For the most up to date information, visit our product page.

This document was last updated September 2023.

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